

Ferreira Familie Trust t/a

CHERRY LANE GUESTHOUSE

8 Voortrekker Street Ficksburg 9730

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REG: IT000776/2017/B TAX: 3308456171 VAT: 4170288106



TERMS & CONDITIONS

1.CONFIRMATION OF RESERVATION & TERMS OF PAYMENT

- 1.1.A 50% deposit or written arrangement is required within 48 hours to confirm this booking.
- 1.2. No-shows will be charged the full price. There are no refunds for early departures.
- 1.3. All other extras should be paid when requested.
- 1.4. Vouchers must be paid within 30 days of the invoice date, or interest will be charged at a prime rate of 1% per day.
- 1.5. Damages in the room are immediately payable by the guest.
- 1.6. If paid by EFT and the payment has not been reflected in our account by check-in, the first night must be paid in cash or by card. Subsequent nights may also require cash/card payments until the EFT payment has been reflected.

2. CANCELLATION POLICY

- 2.1.A **no show is full price! No refund for early departures.**
- 2.2. Forfeit **100% of total** if guest cancels **7** days before arrival
- 2.3. Forfeit **100% of deposit** if guest cancels **14** days before arrival
- 2.4. Forfeit **50% of deposit** if guest cancels **21** days before arrival
- 2.5. Forfeit **25% of deposit** if guest cancels **30** days before arrival

3. CHECK IN TIME

- 3.1. From 14:00 pm till 22:00 pm (please arrange for arrivals before 14:00 pm / after 22:00 pm)
- 3.2. For safety reasons, no guests will be allowed to check in if under the influence

4. CHECK OUT TIME

- 4.1. From 09:00 am (please arrange for check out before or after 09:00 am)
- 4.2. An additional fee of R100-00 will be charge when checking out after 10:30, without any arrangements

5. MEALS

- 5.1. All meals is additional cost (All prices is, Room Only)
- 5.2. We are supporting the restaurant in town, so you can order from the menus.
- 5.3. VAT (15%) will be deducted from all meal vouchers.

6. THEFT / LOSS

- 6.1. JV Eiendomme (PTY) Ltd will not be held responsible for the loss of any personal possessions, money, or any other valuables
- 6.2. Please when leaving your room, or premises make sure all personal possessions, money, or any other valuables, is locked, put safely away, and that the room and property is locked.
- 6.3. When entering the property, you enter at own risk. Parking is at own risk also.

7. GENERAL INFORMATION

- 7.1. Laundry services is available a washing bag supplied in the room
- 7.2. I take note of the IMPORTANT HOUSE RULES given to me and will obey it. If I Don't obey I will be responsible for the additional cost.
- 7.3. Please respect the HOUSE RULES and other guest
- 7.4. Copy of ID / Passport will be made for confirmation of checked in and for insurance.